



SMS Terms & Conditions

Effective Date: 2025-01-01

By opting in to receive SMS messages from Pi Technology Group ("we," "us," "our"), you agree to the following terms and conditions:

1. **SMS For Consent Communication**

The information obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. **Types of SMS Communications**

If you have consented to receive text messages from Pi Technology Group, you might receive text messages related to appointment, reminders, onsite technicians and remote support communication, and notification.

3. **Message Frequency**

our SMS messages will be from 50 to 200 SMS daily across all users, on average, a user will receive 3 sms notification per week.

4. **Potential fees for SMS Messaging**

Many carriers charge a fee for each message sent or received. This can vary depending on the carrier's pricing structure and whatever the message is sent domestically or internationally .

5. **Opt-In Method**

Customer will Opt-In for SMS messaging from Pi Technology Group through intake forms on their website located at www.pitechgroup.com/contacts, this agreement of SMS will not be shared with third parties for marketing purposes.

6. **Opt-Out Method**

Customer will be able to Opt-Out of SMS messaging from Pi Technology Group by replying STOP at any time to any received SMS message, once opted-out they will receive no further SMS communication, They can Opt back in at any time by replying START.



7. **Standard Messaging Disclousers**

- Messages and Data rates may apply.
- you can Opt-Out at any time be texting "STOP"
- For assistance, text "HELP" or visit our **privacy policy**
- Message frequency may vary